

CERTIFICATE

Management system as per

ISO 9001: 2015

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

STARLINE S.p.A. Via dei Livelli di Sopra, 11 24060 Costa di Mezzate (BG) Italy



operates a management system in accordance with the requirements of ISO 9001 : 2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

Design and assembly of carbon, alloy and stainless steel floating and trunnion mounted ball valves operated manually or by selected actuator.

Certificate Registration No. 44 100 101052 Audit Report No. 22608/2022

Certification Body at TÜV NORD CERT GmbH

Valid from 17-06-2022 Valid until 16-06-2025 Initial certification 16-06-1992

Bologna, 06-06-2022

TÜV NORD CERT GmbH

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QUALITY POLICY

Starline S.p.A. wants to provide, through its organization, ball valves of superior quality standards thanks to the use of Forged Materials. In doing so, Starline S.p.A. declares its willingness to operate according to a quality system with the aim of achieving the established objectives of continuous improvement. Starline S.p.A. undertakes to fulfil all legal and regulatory requirements applicable or any other requirements that Starline S.p.A. may subscribe in relation to quality requirements, whether this may be with Clients or with other interested parties.

The principles established in the Quality Manual and the application methods contained in the System Procedures as well as in the Operating Instructions must be observed by all Starline S.p.A. employees and by those operating under its control. In doing so, the Starline S.p.A. Managements promotes awareness meetings and training, as well as instruction courses with the specific aim of improving the professionalism of the personnel and their involvement in achieving the corporate objectives and, at the same time, the level of awareness of personal responsibilities regarding the Quality.

The Management will ensure this Policy effectiveness through constant and periodical verification of the correct application of what provided for by the System Procedures and the Operating Instructions

In order to achieve this Starline S.p.A. will:

- Identify, document, monitor, measure and continuously improve our business processes, using this Quality Policy, quality objectives, performance evaluation including audit results, corrective and preventive actions and Management Review.
- Apply a risk management philosophy and practices that address any risks and opportunities associated with internal / external issues, and to meet the needs and expectations of interested parties.
- Set achievable objectives and targets for the quality and to the greatest extent possible influencing others to do the same;
- Measure and monitor our performance against these targets;
- Ensure ongoing compliance with all applicable legislation, mandatory guidelines, codes, standards and other relevant requirements
- Clearly define the roles, responsibilities and accountabilities and provide adequate and effective training
- Consult with, involve and encourage feedback from stakeholders to assist us in continually improving our processes
- Provide sufficient and suitable resources to implement, maintain and continuously improve all aspects and impacts of our quality performance.
- Make available and review this policy to all relevant interested parties

Costa di Mezzate, 07/01/2024

General Manager – President

Marco Ghilardi